ADDITIONAL PROFILES

For members with multiple CCU accounts, adding a profile will allow you to conveniently switch between mobile banking profiles.

Please Note: *To access this function, you must be in the mobile app, this is not available with online banking*

Adding a Profile

- ✓ Once logged into the mobile app, select the menu icon ▤ in the top left corner
- ✓ Select your name in the bottom left corner
- ✓ Select **"Switch Profile"** / **"Add Profile"**
  - ✓ *This will be based on if you are already logged into multiple accounts on your device*
- ✓ Select **"Add profile"**
- ✓ Enter the username and password and select **"Sign in"**
  - ✓ If the new profile being added has already enrolled into online/mobile banking, you will need to enter your username and password and will be prompted to enter a verification code setup with your preferred method
  - ✓ If the new profile has not yet enrolled into online/mobile banking, select **"First time here? Enroll now"** and enroll the new account

Switching Profiles

- ✓ Once logged into the mobile app, select the menu icon ▤ in the top left corner
- ✓ Select your name in the bottom left corner
- ✓ Select **"Switch Profile"**
- ✓ Select the account to switch to and enter the passcode or biometric

Removing a Profile

- ✓ Select **"Switch Profile"**
- ✓ There will be a remove icon **"(-)"** next to each logged in account. Select that icon next to the account that needs to be removed

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