



COLORADO CREDIT UNION

Love where you live. Love where you bank.

Member Newsletter

WINTER ISSUE 2022

UPDATED BRANCH HOURS EFFECTIVE JANUARY 3, 2022

Brighton Branch
Lobby and Drive-Up
Monday - Friday
8:30am - 5:30pm
Saturday
9:00am - 12:00pm

Downtown Branch
Lobby
Monday - Friday
8:00am - 4:30pm

Ken-Caryl/Littleton Branch
Lobby and Drive-Up
Monday - Friday
8:30am - 5:30pm
Saturday
9:00am - 12:00pm

INCREASED DEBIT CARD LIMITS

Colorado Credit Union is pleased to announce the increase of the default daily spending limits on our Visa® Debit and Business Debit cards.

- ATM withdrawal limit increased from: \$1,000 to \$2,500 per day
- The Point-of-Sale limit increased from: \$2,500 to \$5,000 per day

Why are we making this change?

Our goal is to provide CCU members with flexibility when choosing their payment method whether it's for holiday shopping, purchasing large ticket items or booking vacations.

Need a higher limit than \$5,000?

- Members may request a temporary or permanent increase to card limits through our contact center at 303.978.2274 or in a CCU branch.

Prefer lower spending limits?

- ♦ Members can reduce their spending limits by using the Card Management feature in online banking or the ColoradoCU mobile app.
- ♦ CCU can reduce or increase your card's daily limit upon request through our contact center 303.978.2274, or in a CCU branch.

Have security concerns about the increased limit?

- Please know that there are consumer protections in place that protect card holders against unauthorized fraud liability. Notify your financial institution within 60 days after the transaction appears on a statement to guarantee these protections.



2022 Holiday Closures

New Year's Day
January 1

Martin Luther King, Jr. Day
January 17

Presidents' Day
February 21

Memorial Day
May 30

Juneteenth
Observed June 20

Independence Day
July 4

Labor Day
September 5

Columbus Day
October 10

Veterans Day
November 11

Thanksgiving Day
November 24

Christmas Eve
December 24

Christmas Day
Observed December 26

New Year's Eve
December 31

CCU STAFF HONORED WITH INDUSTRY AWARDS

Recently, several Colorado Credit Union employees were recognized for their hard work and dedication with industry awards.

Please help us congratulate **Xochitl Delgado**, a Universal Association at our Brighton branch, who recently who was named the Mountain West Credit Union Association Denver Chapter winner of the HOPE Award. HOPE stands for Helping Our People Everyday and recognizes a credit union staff member who consistently exceeds member expectations, whether in their day-to-day job function, or some circumstance in which they've gone above and beyond. Her nomination was based on her daily commitment to our membership and an incident where helped a member prevent a \$15,000 loss because of her intuition and member relationships. Xochitl will move on to consideration for the MWCUA regional winner.



Colorado Credit Union recently received two State level awards from Mountain West Credit Union Association. **Covid Couldn't Stop Our Commitment to Financial Education** received 1st place for the Dora Maxwell award. **Piggy Bank Basics** not only received 1st place for the Desjardin Youth Award but also received a national Honorable Mention.



Is a home remodel project on your radar?
A Colorado Credit Union HELOC can help
you get the project done.

To learn more and apply,
call 303.978.2274.

www.ccu.org

